

Why is it important for the water customer and water suppliers to prevent Backflow?

Under certain circumstances of unequal pressure, a non-drinkable substance could either be pulled or pushed into a drinking water supply. This is called backflow.

Backflow can reverse the flow of water or other substances into the public or private water system, resulting in chemicals or contaminants getting into the drinking water. In other words, due to changes in pressure, the water can flow in the opposite direction from what is intended. This is why the installation, inspection and proper maintenance of Cross-Connection Control Devices is imperative to the safety of your drinking water.